

Medicaid: Education of Medicaid Fraud & Abuse

According to the DHS/DCFS Contract, Part II. D. 1. c.,

The Contractor shall ensure that all of the following training requirements are met:

(1) All staff, volunteers, and mental health providers are trained and receive at a minimum four hours of training on the following topics within the first week of employment and prior to working with Clients. The Contractor shall obtain employee signature or electronic verification that employees understand the training they have received:

- (a) An orientation to requirements of this Contract.*
- (b) Review of the DHS Provider Code of Conduct.*
- (c) The Contractor's emergency management and business continuity plan, including emergency response and evacuation procedures.*
- (d) Abuse and Harassment training, including but not limited to physical, emotional, and sexual abuse and harassment, for all staff coming in contact with Clients that includes the following:*
 - i. A zero-tolerance policy for abuse and harassment;*
 - ii. How to comply with Contractor's abuse and harassment prevention and response policy and procedures;*
 - iii. A Client's right to be free from abuse and harassment;*
 - iv. The right of Clients and employees to be free from retaliation for reporting abuse and harassment;*
 - v. How to detect and respond to signs of threatened and actual abuse;*
 - vi. How to avoid inappropriate relationships with Clients;*
 - vii. How to comply with laws related to mandatory reporting of abuse to outside authorities; and*
 - viii. Laws regarding unlawful sexual activity with a minor.*